



Spaghetti Tree

Gift Voucher

Terms & Conditions

1. Definitions

'The Client' refers to the person(s) ordering the voucher.

'The Company' refers to Spaghetti Tree

'Premises' means the premises known as Spaghetti Tree, 1 Walton street, Walton on the Hill, Surrey, KT20 7RW

2. Use of Voucher

On the date of payment, the Client will receive a voucher within 3-5 working days.

- i) The voucher may only be redeemed once.
- ii) The voucher will expire 12 months from the purchase date
- iii) The voucher is not redeemable for cash
- iv) The voucher may not be used in conjunction with any other offer.
- v) The voucher must be handed in on arrival of the Premises to a member of staff.
- vi) Voucher may only be used at the specified Premises.

3. Loss of voucher

Each voucher has its own unique code. If in the event the voucher has been lost or stolen, please contact us immediately so that we can void the unique voucher code. Once this has been voided, we will issue the Client with a new voucher of the same value to the original delivery address.

If in the event the voucher has already been redeemed or the Client has not taken note of the unique voucher code, unfortunately the Company will not issue the Client with another Voucher.

4. Cancellation

Any cancellations **MUST** be confirmed in writing via email to info@spaghettitree.co.uk.

The Terms are:

- i) Cancellation must be within 24 hours of purchase.
- ii) A refund cannot be issued once voucher has been sent to the Client.
- iii) If a refund is issued, please allow 3-5 working days to go into the Client's account.



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iv) A refund will not be issued to an alternative account.